

Policies

One of the largest environmental firms in the Nordics, RGS is a market leader in water purification, remediation of polluted soil and reprocessing of waste products from building sites and facilities.

Working environment

A good working environment is an integral part of our business, and we incorporate this philosophy at every level in our company.

We will:

- Ensure that all employees take joint responsibility for safety and health in our daily work
- Motivate, educate and include employees in the process of managing the working environment
- Work on creating a healthy and safe working environment through systematic prevention of injuries and work-related diseases
- Set specific goals, evaluate our results and continually improve on these
- Communicate openly about working environment policies, goals and results
- Prioritise suppliers and cooperating partners, who have implemented a similar working environment policy
- Ensure that we are compliant with occupational health and safety legislation and follow established norms and standards
- Champion job satisfaction and mutual respect between employees

Environment

Our position in the marketplace comes with certain responsibilities, which is why the RGS environmental policy states that we must influence our customers, cooperating partners and the legislation that governs our environmental actions, both now and in the future:

- We must possess the necessary capacity and capabilities to create environmentally sustainable solutions with both our clients and cooperating partners
- As active members of the major trade organisations, we must make sure that our valuable experience from our daily work in the environmental sector is factored into the interpretation of current and future legislation in the environmental field

In addition to having external influence, we at RGS want to continuously optimise the environmental impact of our own activities by maintaining and improving our environmental management system on an ongoing basis, so that it:

- Contributes to minimising the environmental impact of our own activities
- Supports all business areas of our company
- Always guarantees complete compliance with all legislative requirements in the face of ever-changing framework conditions

We are committed to satisfying all of the organisation's binding commitments as well as to continuous improvement of our environmental management system.

Quality

- Ensuring that notifications of defects in RGS products are processed and reported
- Ensuring that we only select suppliers that live up to all requirements regarding quality, supply security and documentation from ourselves and our clients
- Ensuring that all quality requirements from ourselves and our clients regarding all products and services are fulfilled
- Ensuring that RGS uses the best technology available and always cooperates with scientists and educational establishments when required
- We are committed to satisfying all of the organisation's binding commitments as well as to continuous improvement of our quality management system

Corporate Social Responsibility (CSR)

We acknowledge our position as front-runners in the ongoing work on creating environmentally sustainable and profitable solutions in our business areas. We want to demonstrate responsible behaviour towards all stakeholders and contribute to society.

Our CSR policy must help us in fulfilling our social responsibility and making sure that we are conforming to all relevant legislation. The CSR policy is divided into three chapters, which are directed at clients, employees and other major stakeholders.

Clients

We want close and personal customer relationships, and we strive for environmentally sustainable solutions through mutually profitable collaborations.

We will always treat our clients in a forthcoming and competent manner, which demonstrates respect for both individuals and local communities.

We strive for the following:

- a high level of client satisfaction
- a mutual understanding of environmentally sustainable solutions
- comprehensive information about products, prices and conditions for all clients
- ease of access to our services for all clients
- establishment of ethical guidelines for consultancy and customer relations and compliance with all such guidelines

Employees

We want to have a healthy working environment, both physically and mentally. The safety of all employees and visitors to our facilities remains our highest priority. We are continuously evaluating our efforts in our working environment organisation and through workplace assessment.

We work hard on informing, training and educating our employees further. This workplace must be inclusive and completely free from discrimination. The composition of our workforce must reflect the general population with no significant lopsidedness in gender distribution, age distribution or ethnical backgrounds.

That said, we will always hire employees based on qualifications, and this will never be clouded by the gender, faith, age, ethnical background or sexuality of any individual.

Other major stakeholders

Authorities, neighbours and suppliers are important stakeholders for RGS Nordic, and we will include them in our CSR efforts on an ongoing basis. We wish to be on good terms with everyone, and all inquiries and requests from other parties will be treated on an equal footing with these stakeholders.